



Enhancing Secure Communication at Wells Fargo with DataMotion

The DataMotion Secure Message Center can significantly enhance Wells Fargo's secure communication capabilities. Here's how we propose to leverage this solution for your bank:

Seamless Integration and Enhanced Security

We recognize that Wells Fargo's digital platforms are central to how you serve your customers. Our Secure Message Center integrates seamlessly into your existing client-facing portals and applications, creating a unified solution for secure email and document exchanges. By maintaining Wells Fargo's branded interface, we enhance your security measures without disrupting the experience your customers know and trust.

Improved User Experience

Offer your customers a more streamlined and user-friendly experience by implementing DataMotion:



Single Sign-On (SSO)

Simplify access by reducing password management, improving accessibility and satisfaction.



Familiar Branding

Maintain your signature Wells Fargo interface, ensuring a consistent and intuitive user experience.



Mobile Compatibility

Offer secure communication across devices, enabling customers and advisors to stay connected on the go.

Security at Our Core

Our Secure Message Center uses military-grade encryption and a zero-trust architecture to safeguard sensitive financial data. Fully compliant with regulatory standards, our platform ensures Wells Fargo remains at the forefront of secure and reliable communication.

Streamlined Communication Workflows

Wells Fargo can simplify and enhance internal and external communication workflows with our Secure Message Center, enabling advisors to use familiar platforms while clients access messages and documents seamlessly through the Wells Fargo portal.

- 1 **Bi-Directional Messaging**
Enable secure, two-way communication between advisors and customers.
- 3 **Secure Document Sharing**
Streamline the exchange of financial documents, statements, and other sensitive materials.

- 2 **Self-Service Forms**
Provide workflow-enabled forms to help customers efficiently complete requests.
- 4 **Message Tracking and Analytics**
Deliver actionable insights into communication patterns and system performance, helping your team identify opportunities for improvement.

Extended Message Lifespan

Our customers in financial services often cite short message retention periods as a significant pain point. With our solution, Wells Fargo can extend message retention periods beyond the current 30-day limit, ensuring your customers can access their secure messages when they need them.

Customizable API Integration

Recognizing the complexity of your ecosystem, our APIs empower Wells Fargo to further customize and extend secure messaging capabilities. From integrating with Salesforce to enhancing your contact center, our solutions adapt to your unique needs.

By implementing DataMotion's Secure Message Center, Wells Fargo will elevate customer satisfaction, enhance operational efficiency, and strengthen data security across all communication channels.

We look forward to collaborating to tailor our solution to your needs.

Let's Chat. Schedule a Meeting with Us Now

[BOOK A MEETING](#)



48%

Efficiency gain by integrating DataMotion.

ABOUT DATAMOTION

DataMotion's secure digital exchange platform enhances self-service, interoperability and secure data exchange. Our GenAI chat reduces customer support overhead by allowing users to engage with their data. Integrated human assist with live agents and offline specialists enhances user satisfaction. The platform's chat supports unlimited activities such as scheduling and lookups, adapting to evolving needs. Our APIs and connectors are designed for compliance and easy integration with apps and systems, providing interoperability through our population-scale Direct Secure Messaging (HISP), encrypted email and HITRUST CSF® certification. Trusted across demanding healthcare applications, we elevate provider, payer, and patient engagement and efficiency, while reducing cost.

CONTACT SALES

We'd love to support your team. Let's schedule a brief meeting to discuss how the DataMotion Secure Message Center can enhance Wells Fargo's secure communication.