# **Data**/Volion

# DataMotion: Seamlessly and Securely Integrating Your Tech Stack

Businesses today face challenges in exchanging documents and messages seamlessly and securely across siloed systems, leading to inefficiencies, lost productivity and increased costs.

Secure message and file exchange solutions have traditionally contributed to the problem, as they are standalone systems that are disconnected from existing applications and workflows, adding complexity and creating additional silos of data. A better approach is needed that integrates secure data exchange seamlessly into applications and workflows, eliminating complexity and data silos while increasing security and ease of use.

## **Smart Secure Data Exchange**

DataMotion provides integrated secure data exchange for your employees, customers and partners using no-code and low-code methods. This modern approach will help you rapidly elevate your digital strategy and seamlessly enable secure exchange to delight your users and drive business forward.

DataMotion leverages a no-code experience and a comprehensive suite of RESTful APIs and standards-based protocols to enable smooth and uninterrupted data exchange, increasing ease of use and eliminating silos between various systems. DataMotion's powerful integrations seamlessly enable your enterprise platforms, including Salesforce, Genesys, and Microsoft 365, to securely exchange data from within their existing interface. This enables your employees, customers and partners to participate in simple, secure digital exchange in ways that are most convenient and natural for them.

Integration and data exchange methods include:

- RESTful APIs
- Secure Exchange
- Public & Enterprise IdPs
- End User/Client Device
- Standards-Based Protocols
- Clinical Exchange

"One of the key features of DataMotion software is its user-friendly interface, which makes it easy for users to send and receive files... Moreover, DataMotion integrates with other systems including our IT record systems and financial systems, allowing us to streamline our workflow and improve our data management processes."

Software Engineer (Information Technology & Services Company)

Unlike many other providers, DataMotion leverages a diverse range of standards-based protocols that enable seamless integration with homegrown and legacy systems.

CRM	Call Center	Identity Provider	Collaboration
Salesforce	Genesys	Okta	Teams
Enables businesses to more	Enables agents to respond to	Enables businesses to more	Facilitate secure business-to-
efficiently manage customer	customer requests securely wit-	efficiently manage customer	business communications by
relationships by having a unified	hout having to switch between	relationships by having a unified	delivering a reliable, easy-to-use
view of their data, improving	systems. So agents can handle	view of their data, improving	experience, increasing
communication, collaboration,	customer inquiries quickly and	communication, collaboration,	productivity, and improving
and transparency.	efficiently and improve customer	and transparency.	collaboration.
	satisfaction.		

# Seamless, Secure Document & Message Exchange



# Enjoy an easy communication experience with DataMotion's secure exchange.

# Save time, increase productivity and scalability, and reduce costs Our platform easily adapts to future requirements, with seamless scalability for increased secure exchanges and flexibility to integrate with additional applications. No rip and replace of existing solutions.

• Centralize and secure data management, maintaining compliance requirements Our Trust No One, Trust Nothing design lets your risk and compliance group sleep at night. And highly granular logging of all activity gives them the proof they need to please regulators and auditors.

### • Simplify secure interactions, enhance customer satisfaction, streamline operations

Security is best when it's built-in and transparent. Our integrations allow your employees, systems, partners, and customers to quickly and securely exchange sensitive data in ways that are most natural to them.

DataMotion's integrations help improve efficiencies, enhance security, and gain real-time access to data. Our platform's Integrations provide flexible and scalable solutions that can be customized to meet the specific needs of any organization.

### **Use Case:**

DataMotion's integrated solutions enable call center agents and customers to share secure data within their existing workflows. By accessing the integrated solution within the call center application, the agent can share sensitive information without leaving the application. This allows them to provide a seamless and secure customer experience without sacrificing productivity. Customers can share secure data through their portal, simplifying the workflow and enhancing the user experience. With DataMotion's integrated solutions, call center agents can focus on delivering superior customer service without worrying about the security and efficiency of data exchange. This increases customer satisfaction, improves agent productivity, and ultimately benefits the business by creating a more efficient process.



### **About DataMotion**

DataMotion enables organizations to leverage no-code and low-code experiences to quickly and efficiently integrate secure data exchange into their workflows. Our platform includes a wide range of RESTful APIs and standards-based protocols that seamlessly integrate disparate systems and applications, including CRM platforms, contact centers, and a range of customer and enterprise applications to securely share and deliver critical messages and documents across native customer, partner, and vendor applications.

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